

# The New Brunswick Small Business HR CONNEXION



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# LINKS

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#### **Performance Management Approaches**

GO TO THIS LINK TO LEARN the different performance management approaches:

- Portfolio Thinking
- Command and Control
- Balanced Scorecard
- Multi-level Evaluation

## **Employee Performance Appraisals**

A performance management discussion should be uncomplicated but detailed enough to give employees a clear indication of what is required of them in their jobs. The focus is on dialogue. It is important when a performance expectation is set to determine how it will be measured.

GO TO THIS LINK TO LEARN about:

The performance management discussion cycle

#### **Performance Problems**

It is the goal of performance management to position employees for success. It is premature to conclude that you have a performance issue until you have taken into account all the factors that may be contributing to a performance problem.

GO TO THIS LINK TO LEARN:

- How to analyze performance problems
- How to distinguish between poor performance and misconduct

# MPROVING EMPLOYEE PERFORMANCE

# How to get the best from your employees

Each year, Elana Rosenfeld and Leo Johnson, her husband and business partner, leave their flourishing coffee company in the interior of British Columbia to travel for up to a month at a time to Mexico, Nicaragua, Peru and other countries. Learn more ...

### Secrets for improving employee performance

"Performance management does improve productivity and profits," Lis says. "But, unfortunately, many organizations don't understand the process and it's often just a paper-shuffling exercise with little value." Learn more ... MORE LINKS WILL BE POSTED SOON